



HILLINGDON
LONDON



Petition Hearing - Cabinet Member for Community, Commerce & Regeneration

Date: THURSDAY, 25
SEPTEMBER 2014

Time: 5.00 PM

Venue: COMMITTEE ROOM 4 -
CIVIC CENTRE, HIGH
STREET, UXBRIDGE UB8
1UW

**Meeting
Details:** Members of the Public and
Press are welcome to attend
this meeting

**This agenda and associated
reports can be made available
in other languages, in braille,
large print or on audio tape.
Please contact us for further
information.**

Cabinet Member hearing the petitions:

Douglas Mills, Cabinet Member for
Community, Commerce and
Regeneration (Chairman)

How the hearing works:

The petition organiser (or his/her
nominee) can address the Cabinet
Member for a short time and in turn the
Cabinet Member may also ask questions.

Local ward councillors are invited to these
hearings and may also be in attendance
to support or listen to your views.

After hearing all the views expressed, the
Cabinet Member will make a formal
decision. This decision will be published
and sent to the petition organisers shortly
after the meeting confirming the action to
be taken by the Council.

Published: Tuesday, 16 September 2014

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This Agenda is available online at:

<http://modgov.hillingdon.gov.uk/ieListMeetings.aspx?CId=284&Year=2014>

Putting our residents first

Lloyd White
Head of Democratic Services
London Borough of Hillingdon,
3E/05, Civic Centre, High Street, Uxbridge, UB8 1UW
www.hillingdon.gov.uk

Useful information for residents and visitors

Travel and parking

Bus routes 427, U1, U3, U4 and U7 all stop at the Civic Centre. Uxbridge underground station, with the Piccadilly and Metropolitan lines, is a short walk away. Limited parking is available at the Civic Centre. For details on availability and how to book a parking space, please contact Democratic Services

Please enter from the Council's main reception where you will be directed to the Committee Room.

Accessibility

An Induction Loop System is available for use in the various meeting rooms. Please contact us for further information.

Electronic devices

Please switch off any mobile devices before the meeting. Any recording of the meeting is not allowed, either using electronic, mobile or visual devices.

Emergency procedures

If there is a FIRE, you will hear a continuous alarm. Please follow the signs to the nearest FIRE EXIT and assemble on the Civic Centre forecourt. Lifts must not be used unless instructed by a Fire Marshal or Security Officer.

In the event of a SECURITY INCIDENT, follow instructions issued via the tannoy, a Fire Marshal or a Security Officer. Those unable to evacuate using the stairs, should make their way to the signed refuge locations.



Agenda

CHAIRMAN'S ANNOUNCEMENTS

PART 1 - MEMBERS, PUBLIC AND PRESS MAY ATTEND

- 1 Declarations of Interest in matters coming before this meeting
- 2 To confirm that the business of the meeting will take place in public.
- 3 To consider the report of the officers on the following petitions received.

Please note that individual petitions may overrun their time slots. Although individual petitions may start later than advertised, they will not start any earlier than the advertised time.

| | Start Time | Title of Report | Ward | Page |
|---|------------|--|-----------|--------|
| 4 | 5pm | Petition requesting the removal of a bench located in Black Rod Close, Hayes | Botwell | 1 - 4 |
| 5 | 5pm | Petition concerning Pristine Car Wash, 1190 Uxbridge Road, Hayes | Charville | 5 - 10 |

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PETITION REQUESTING THE REMOVAL OF A BENCH LOCATED IN BLACK ROD CLOSE, HAYES.

| | |
|-----------------------------|--------------------------------------|
| Cabinet Member(s) | Councillor Douglas Mills |
| Cabinet Portfolio(s) | Community, Commerce and Regeneration |
| Officer Contact(s) | Ed Shaylor, Residents Services |
| Papers with report | Appendix attached |

1. HEADLINE INFORMATION

| | |
|---|--|
| Summary | This report seeks to respond to a petition received by the Council to request a bench to be removed from Black Rod Close, Hayes. It was received at Democratic Services on 16th June 2014 . |
| Contribution to our plans and strategies | This report contributes to the Safer Hillingdon Partnership Plan. |
| Financial Cost | Nil |
| Relevant Policy Overview Committee | Residents' and Environmental Services Policy Overview Committee |
| Ward(s) affected | Botwell |

2. RECOMMENDATION

That the Cabinet Member

- 1) Notes the views of the petitioners.
- 2) Informs petitioners that removal of the bench is not considered to be the most appropriate way of dealing with the issue.
- 3) Informs residents that new legislation will soon come into effect which will give police and local authorities power to put in place a Public Spaces Protection Order if one is required.

Reasons for recommendation

Objections to removing the bench have been received by the Council. On this basis, it seems that the bench does serve a useful function in the location. However, it also is associated with significant anti-social behaviour which needs to be dealt with.

Alternative options considered / risk management

None.

Policy Overview Committee comments

None at this stage.

3. INFORMATION

Supporting Information

A petition with 32 signatures has been submitted to the Council with the following request:

'Petition to have bench removed from Black Rod Close - Reasons for wanting removal are non-residents sitting on the bench, drug dealing, drinking alcohol and intimidation of residents and causing a lot of noise disturbing the residents during the day and night. The rubbish left behind leaves our road unsightly and is left for us to clean up.'

Petitioners have requested the removal of a bench located in Black Rod Close as it is frequently used by non-residents who are engaging in anti-social behaviour such as drug taking, drinking and intimidation of residents. The nuisance they create for local residents includes excessive noise and litter.

The Council could remove the bench if a decision is made to do so. The bench is located on publicly adopted highway. A2 Dominion Housing Association who own/manage the majority of the housing in this area has confirmed that they have no ownership or financial attachment to the bench, however, they have asked that the views of the residents of adjacent properties be taken into account when making a decision.

An officer of the Council has written to residents in all the properties from 13-30, 70, 72 and 66 Black Rod Close, which are the houses surrounding the area where the bench is located. In this letter, they were advised that the Council had received a petition to remove the bench. They were asked that if they disagreed with the proposal they should complete the form attached to the letter stating reasons for their objection by 8 August 2014. Two responses have been received stating that they disagree with removing the bench as it provides a convenient place to rest in the open air.

A Public Spaces Protection Order would give the police powers to deal with people who do not live in the area and use the bench as a location for nuisance behaviour.

Financial Implications

The cost to the Council of removing the bench is estimated to be £180 which can be met from the existing Community Safety budget. A Public Spaces Protection Order does not have any specific costs associated with it, but any ancillary costs such as publicity would be met from the existing Community Safety budget.

4. EFFECT ON RESIDENTS, SERVICE USERS & COMMUNITIES

What will be the effect of the recommendation?

The enhanced powers to deal with anti-social behaviour will enable police to deal effectively with people who create nuisance especially if they do not live in the area.

Consultation Carried Out or Required

Consultation has been conducted with A2 Dominion Housing Association, the Local Policing Team and residents of the relevant part of Black Rod Close.

5. CORPORATE IMPLICATIONS

Corporate Finance

Corporate finance has reviewed the report and concurs with the financial implications detailed above.

It is noted that the costs of removal of the bench and of publicity associated with a Public Spaces Protection Order can be met in full from existing General Fund revenue budgets.

Legal

There are no specific legal implications relating to the recommendations 1) and 2) above.

The relevant provisions relating to a Public Space Protection Order (PSPO) are contained in the Anti Social Behaviour, Crime and Disorder Act 2014 (the Act). These provisions are currently not in force. When the relevant provisions come into force, the Council will be able to issue the order, and before doing so, must consult with the chief officer of police, the Police and Crime Commissioner and any representatives of the local community they consider appropriate — for example, a local residents group or a community group that regularly uses the public place. The Council must be satisfied that two conditions identified in sections 59(2) and (3) of the Act are met prior to making a PSPO. The Act will make it an offence for a person to do anything which is prohibited by a PSPO or failure to comply with a requirement to which the person is subject under a PSPO.

Relevant Service Groups

Not applicable

6. BACKGROUND PAPERS

Nil

Appendix

Map and street view to show the location of Black Rod Close, Harlington



Agenda Item 5

PETITION CONCERNING PRISTINE CAR WASH, 1190 UXBRIDGE ROAD, HAYES

| | |
|-----------------------------|--------------------------------------|
| Cabinet Member(s) | Councillor Douglas Mills |
| Cabinet Portfolio(s) | Community, Commerce and Regeneration |
| Officer Contact(s) | Ed Shaylor, Residents Services |
| Papers with report | Appendix attached |

1. HEADLINE INFORMATION

| | |
|---|--|
| Summary | <p>This report seeks to respond to a petition received by the Council to complain about standards at the car wash business at this location.</p> <p>It was received at Democratic Services on 5th June 2014.</p> |
| Contribution to our plans and strategies | This report contributes to the Safer Hillingdon Partnership Plan. |
| Financial Cost | Nil |
| Relevant Policy Overview Committee | Residents' and Environmental Services Policy Overview Committee |
| Ward(s) affected | Charville |

2. RECOMMENDATION

That the Cabinet Member

- 1) Notes the views of the petitioners.**
- 2) Informs petitioners that Council officers will maintain regular inspections of the premises to ensure that acceptable standards are maintained.**

Reasons for recommendation

To ensure that business premises are managed in a manner which does not cause any unnecessary nuisance for residents.

Alternative options considered / risk management

No alternative options have been considered.

Policy Overview Committee comments

None at this stage

3. INFORMATION

Supporting Information

A petition with 22 signatures has been submitted to the Council with the following request:

'We the undersigned wish to make a complaint about the car washing business located on the Uxbridge Road because of;

- The large amount of rubbish around the business which is placed on the pathway, makes the path difficult to walk on because of the black bags and a slip hazard.*
- The amount of spray and water comes from washing the cars which make our clothes damp.*
- Its general appearance and untidiness makes the area look run down.*
- The staff have been rude and verbally aggressive to a resident who complained to about being soaked.'*

On receipt of the petition, the matter was referred to the Council's Residents Services Directorate and arrangements were made for officers from the Environmental Enforcement Team (EET) to visit the site, observe activity on the site and take any necessary steps to advise the staff and management about the activity on the site. EET officers are authorised to carry out various enforcement functions on behalf of the Council and residents.

The Environment Enforcement Team have spoken with staff and managers at the site and advised of their responsibility to not create litter and rubbish on public footpaths and to keep the site clean and tidy. No further offences have been witnessed since the business has been informed of the petitioners' concerns, but officers will continue to visit the site on a regular basis to ensure that the site is operating in a satisfactory manner.

All businesses such as car washes are obliged to make sure that water does not escape from the perimeter of the business, is not discharged down public drains or be allowed to soak the pavement creating a slipping hazard. Whilst spray is difficult to control and an element of reasonableness has to be allowed, the general principle is that it should be possible for pedestrians to pass without undue inconvenience. This has been explained to the site managers.

With regard to rude behaviour, it is to be expected that this was an isolated incident which should not be repeated. If there were to be further similar incidents, this would be brought to the attention of the site manager who would be expected to investigate and take any necessary disciplinary action against the staff member.

Financial Implications

There are no financial implications at this stage.

4. EFFECT ON RESIDENTS, SERVICE USERS & COMMUNITIES

What will be the effect of the recommendation?

Regular visits by EET officers should result in improved standards at these business premises.

Consultation Carried Out or Required

Informal discussion has taken place with the on-site manager of Pristine Car Wash, 1190 Uxbridge Road, Hayes. The on-site manager has also been informed about the petition and the Petition Hearing on 25 September 2014.

5. CORPORATE IMPLICATIONS

Corporate Finance

Corporate Finance has reviewed the report and concurs that there are no financial implications associated with the recommendation at this time.

Legal

There are no specific legal implications with recommendations 1) and 2). However, it is recommended that Officers should liaise with other services within the Council i.e. Planning Enforcement and Environmental Protection with regards to the authorised/permitted use of the site.

Relevant Service Groups

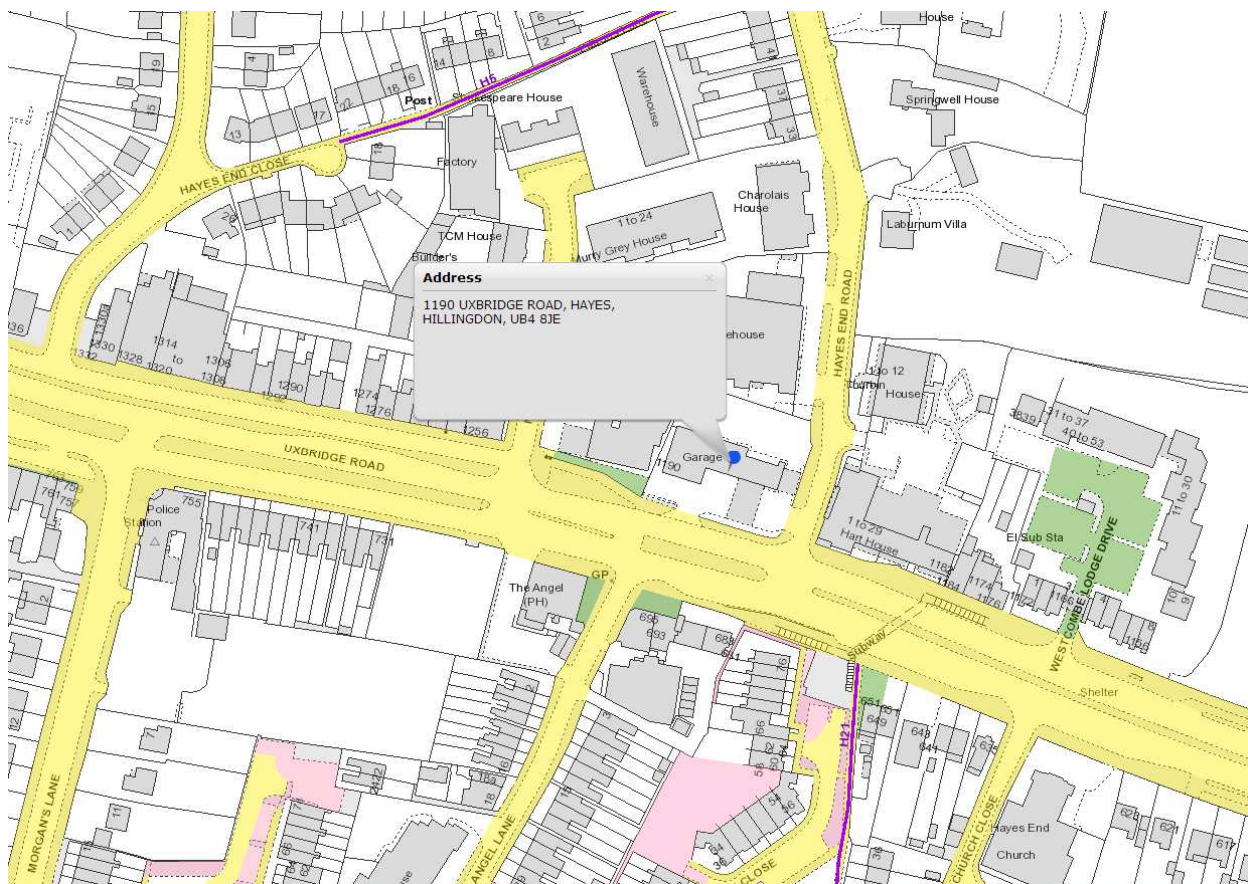
Not applicable

6. BACKGROUND PAPERS

Nil

Appendix

Map and street view to show the location of Keillors Garage





Pictures taken 3/9/14

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